



Universal Life Insurance + Living Benefits for Chronic Condition & Long-Term Care Frequently Asked Questions



Below are answers to some of the questions we're asked most often.

What is "Universal Life Insurance"?

Permanent life insurance that has flexible premiums, accumulates cash value, and can last until age 121.

Does this replace my existing group term life insurance?

No – this complements and is in addition to all insurance currently in force

What's the difference between group term life insurance and group permanent life insurance?

Permanent life insurance will last your entire lifetime. This plan remains in place when you leave your employer or retire. Benefits and costs remain the same.

What does "Chronic Condition" or "Long-Term Care" refer to?

Caregiving received by the insured can include both professional caregiving and caregiving from a family member or friend.

How does Transamerica Universal Life + Chronic Condition work?

Transamerica Universal Life is permanent life insurance that pays a death benefit to your beneficiary. Plus, pays cash benefits when you receive qualifying caregiving services – whether that care is provided by a professional or by a family member. It's two-in-one protection – that can be used for your savings and your family.

When are caregiving services payable?

Caregiving services are payable when a doctor certifies you require assistance with 2 of 6 ADLs or have a severe cognitive impairment (such as Alzheimer's) and you are receiving care from a professional or family member. Care benefits are payable after 90 days of qualifying care has been received.

What are activities of daily living (ADLs) for care benefits claims?

ADLs are basic, functional abilities. They are transferring (moving into or out of a bed, chair or wheelchair), continence, bathing, dressing, eating, and going to the toilet.

What is qualifying care for professional caregiving and family caregiving benefits?

Professional caregiving is provided by a licensed, accredited or certified healthcare institution, other than a hospital, either in their facility, such as assisted living, or in your home.

Family caregiving is hands-on care provided by family member or friend in your home or their home.

Both Professional & Family caregiving, allow you to collect 4% of your face amount per month for a maximum of 50 months. That's up to 2x your full death benefit amount.

Are my caregiving benefits taxable?

No, benefits paid for caregiving are non-taxable up to the IRS per-diem limits. The IRS per-diem limits in 2024 are \$410 per day or \$12,300 per month for a 30-day month. Amounts above that may be taxable.

Example: A \$200,000 death benefit provides \$8,000 per month, up to 50 months, for caregiving services. The death benefit & the caregiving benefit are non-taxable.

Are my death benefit taxable?

No, all death benefit amount proceeds are non-taxable.

Can I switch between professional caregiving and family caregiving?

Yes, you can switch between family caregiving and professional caregiving monthly and keep collecting benefits, up to the maximum of 2x your certificate's face amount.

Will my caregiving benefit claim payouts proportionately reduce my death benefit?

No, care benefits paid do not reduce the death benefit and face amount. The full death benefit is available to your beneficiaries even after you receive care benefits.

Why does my benefit summary explain that my maximum care benefit amount is twice (or two times) my certificate's death benefit face amount?

Your plan includes an extension of care benefits feature, you get another benefit pool, equal to your face amount, that you can draw from. That's 2x your death benefit amount (4% each month for 50 months).

Will I have family coverage options?

Yes, if you participate in the program, spouse and dependent family coverage are available.

Spouse coverage options: \$50,000 guaranteed issue, no underwriting questions, and up to \$100,000 with medical questions. Spouse coverage may not exceed your coverage amount.

Dependent coverage options: \$20,000 guaranteed issue, no underwriting questions. You may include your children, through age 25, under the child term rider.

How long will it take Transamerica to handle my caregiving claim?

Once you qualify, caregiving claims are typically processed within five business days of having all necessary information to validate your claim.

Can I receive an advance on my death benefit if my doctor determines that I am terminally ill?

Yes, your plan has a terminal illness benefit that allows you to advance up to 50% of your death benefit if you're diagnosed with having less than 24 months to live.

Will I have to answer medical questions at time of application?

No, guaranteed issue underwriting is available for employees (\$200,000) & spouses (\$50,000). If you are applying for a benefit amount higher than the guaranteed issue limit, medical questions are asked on the application.

Does the \$200,000 guaranteed issue apply only to this special open enrollment?

Yes, if you enroll for any amount during this initial offering, you can increase your coverage on a guaranteed issue basis during your normal employee benefits open enrollment period for the next 2 years.

Can I take my plan with me if I leave my job?

Yes, if you continue to pay your premiums directly to Transamerica you can keep your coverage at the same rate and benefits if you change jobs or retire.

What can I spend my benefits on?

Anything! We pay you or your beneficiary directly, so you can use the money for anything you want.

Who can I speak to regarding customer service & claims?

Transamerica Employee Benefits (888) 763-7474